



W O R K F O R C E TRENDING NOW

From the office of William J. Grubbs, President & CEO of Cross Country Healthcare

August 5, 2016

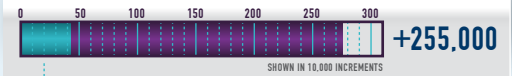
EMPLOYMENT REPORT EXCEEDS ANALYST PREDICTIONS AGAIN, ADDING 255,000 JOBS IN JULY; UNEMPLOYMENT UNCHANGED AT 4.9%

Job growth continued full steam ahead in July, adding 255,000 jobs, which was far more than the 180,000 predicted by economists. Healthcare added 43,000 jobs during the month, with ambulatory care leading the way once again with 19,000 new positions created, followed by hospitals with 17,000 and nursing and residential facilities with 7,000. The BLS further pointed out that healthcare has added a total of 477,000 jobs over the past 12 months. Employment numbers were revised up from 11,000 to 24,000 for the month of May, and from 287,000 to 292,000 for the month of June, for a combined 18,000 more jobs than previously reported. Total job gains in all industries has averaged 190,000 per month over the past three months.

[Source: <http://bls.gov>]

JULY JOBS ADDED BY SEGMENT

ALL U.S. JOBS



HEALTHCARE JOBS +43,000

AMBULATORY CARE +19,000

HOSPITALS +17,000

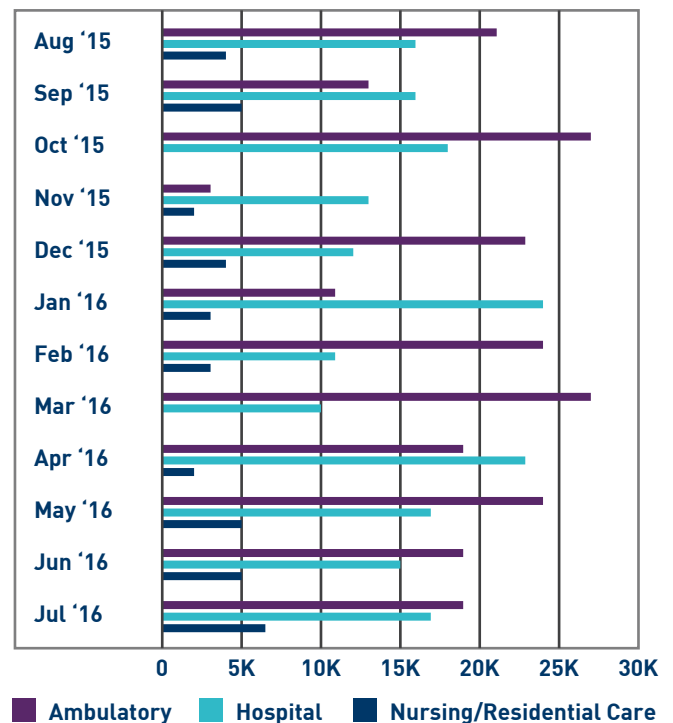
NURSING & RESIDENTIAL CARE +7,000

AMBULATORY CARE: LEADING THE WAY IN HEALTHCARE'S RECORD JOB GROWTH

We've seen sweeping changes in healthcare throughout the past decade. New rules and regulations have changed and continue to reshape the industry landscape. The current focus on improving quality outcomes and the patient experience while simultaneously reducing costs has proven difficult for many. The resulting mergers and acquisitions of various hospitals and healthcare systems, as well as the permanent shuttering of many others, have become the norm.

Healthcare employment has also experienced a variety of changes, including an ongoing, increased demand for providers in all fields as well as a shift in where those providers are needed. Last month, the Bureau of Labor Statistics pointed out that ambulatory care has added 572,000 jobs since January of 2014, which accounts for 58% of all healthcare jobs created during that period. In this month's Trending Now report, we take a closer look at the growing popularity of ambulatory care.

AMBULATORY JOBS ADDED BY MONTH AUG '15 - JUL '16



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CDC ESTIMATES 131 MILLION ANNUAL EMERGENCY DEPARTMENT VISITS IN LATEST SURVEY

In June of this year, the Centers for Disease Control and Prevention (CDC) released data from its National Hospital Ambulatory Medical Care Survey, which featured a compilation of results from the years 2000, 2010 and 2011. The survey found that there were 44.5 visits to emergency departments nationwide per 100 people. Additionally, the survey results seem to indicate that visits to physician offices are on the decline, while visits to outpatient and emergency departments are quickly rising.

PATIENT HEALTHCARE VISITS BY LOCATION, YEAR

	ALL VISITS	PHYSICIAN OFFICES	HOSPITAL OUTPATIENT DEPARTMENTS	HOSPITAL EMERGENCY DEPARTMENTS
2000	1,014,848,000	823,542,000	83,289,000	108,017,000
2010	1,239,387,000	1,008,802,000	100,742,000	129,843,000
2011	1,249,047,000	987,029,000	125,721,000	136,296,000

Source: <http://www.cdc.gov/nchs/data/abus/2015/076.pdf>

URGENT CARE CENTERS

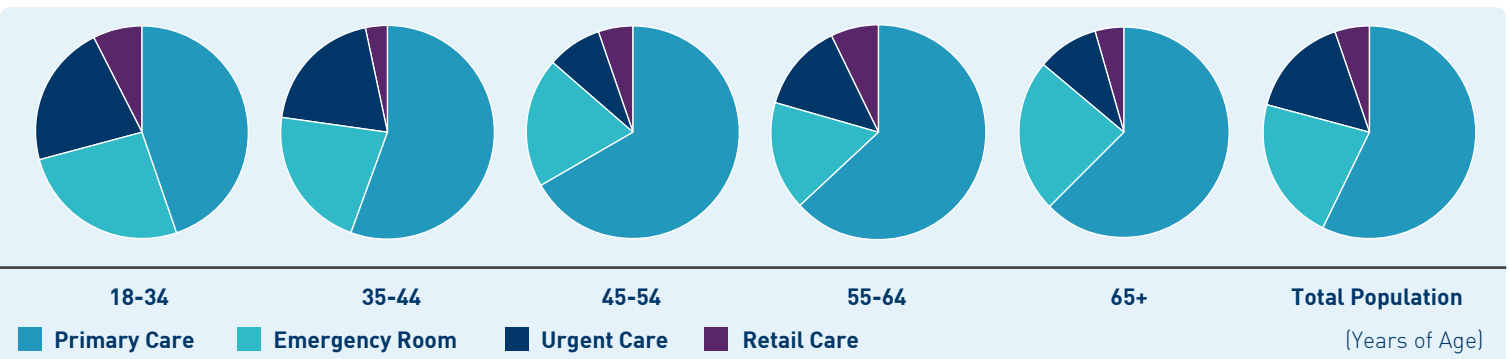
Retail Clinics Experience Unprecedented Growth

The value-based care model has prompted many consumers to seek care at urgent care centers and retail clinics, which together comprise a large and ever growing percentage of the ambulatory care industry. According to the Urgent Care Association of America, growth in the urgent care industry has only been measured since 2008, and between that year and 2010, approximately 300 of these facilities were opened each year. By 2011, that number is estimated to have doubled. Currently, there are more than 7,000 urgent care centers in operation nationwide, and by some estimates, up to 9,000 when you include retail clinics.

The First Line of Treatment for 25% of Millennials

Urgent care centers have shown no signs of a slowdown in their rapid growth. Their appeal is a balance of convenience, quality care and cost savings – for both patients and providers -- that many older hospital systems have been slower to adapt. According to FAIR Health, a quarter of Millennials and 20% of Gen-Xers indicated an urgent care facility would be their first choice when seeking treatment for a non-emergency health issue.

FAIR HEALTH SURVEY: WHERE WOULD YOU GO FOR NON-EMERGENCY MEDICAL CARE?



Source: FairHealth.org